



Tips for Customers

In this final section, we provide you with some important tips in order to stop fraudsters. Observing these tips will significantly reduce the risk of becoming a fraud victim.

Tips for customers to stop fraudsters:

- Never send money to someone you do not personally know.
- Never send money first in order to get something in return later on, like for a lottery, a job, or a loan.
- Do not believe an emergency story from someone who says to be a relative without verifying the person really is your relative.
- Do not believe in offers that state a money transfer is the only possible way of payment.
- Think before you act, an offer that sounds too good to be true is usually too good to be true.
- Be aware there is no protection against loss due to a fraudulent money transfer

Reporting Fraud

If you believe you discovered an attempted or a case of fraud, please immediately report it to us to the below contact details. You can contact us internationally in the following ways:

CENTRAL EUROPE- Phone: (+351) 213 849 279

Countries

Luxemburg	reportfraud.lu@smallworldfs.com
France	reportfraud.fr@smallworldfs.com
Portugal	reportfraud.pt@smallworldfs.com
Belgium	reportfraud.be@smallworldfs.com
Germany	reportfraud.de@smallworldfs.com
Netherlands	reportfraud.nl@smallworldfs.com
Austria	reportfraud.at@smallworldfs.com



NORDIC - Phone: +46101 013 160

Countries

Sweden	reportfraud.se@smallworldfs.com
Denmark	reportfraud.dk@smallworldfs.com
Norway	reportfraud.no@smallworldfs.com
Finland	reportfraud.fi@smallworldfs.com

ITALY - Phone: +39026784141

reportfraud.it@smallworldfs.com

UNITED KINGDOM Phone: +44(0)2073781100

reportfraud.uk@smallworldfs.com

IRELAND Phone: +35318728528

reportfraud.ie@smallworldfs.com

GREECE Phone: +34 914251540

reportfraud.gr@smallworldfs.com

CYPRUS Phone: +44(0)2073781100

reportfraud.cy@smallworldfs.com

SWITZERLAND Phone: +41 44 508 3318

reportfraud.ch@smallworldfs.com

SPAIN Phone: +34 914251540

reporta fraude.es@smallworldfs.com

AFRICA Phone: +22522487619/+22542202089

reportfraud.afr@smallworldfs.com

USA Phone 212-268-9290

reportfraud.us@smallworldfs.com

CANADA Phone: 1-877-268-6458

reportfraud.ca@smallworldfs.com



BRAZIL Phone: Sao Paulo +551135649080
Out of Sao Paulo: 0800 7179700
reportfraud.br@smallworldfs.com

OTHER COUNTRIES Phone: +44(0)2073781100
reportfraud.oc@smallworldfs.com